



MEDIA ADVISORY

DWS to engage water users on proposed Raw Water Tariffs for 2026/2027

08 July 2025

The Department of Water and Sanitation (DWS) will roll out a series of raw water tariff consultation sessions across key towns in the Eastern Cape including Komani, Cradock, Gqeberha, East London, Kokstad, and Ugie.

These engagements are part of the Department's annual process to review and determine raw water tariffs for the 2026/2027 financial year. The sessions aim to provide a platform for water users to actively participate in shaping the pricing structure by submitting their inputs and comments on the proposed tariffs.

Insights gathered from these consultations will play a crucial role in informing the Department's recommendations to the Minister of Water and Sanitation for final approval.

The Department encourages all affected stakeholders which include municipalities, industries, agriculture and other water users, to attend and contribute to a transparent and inclusive decision-making process.

Members of the media are invited to attend raw water tariffs consultations as follows:

| DATE | VENUE | TIME |
|--------------|---------------------------------|---------------|
| 08 July 2025 | Queenstown - (The Queens | 09:00 – 14:00 |
| | Casino Hotel) | |
| 09 July 2025 | Cradock - (Die Tuishuise & | 09:00 – 14:00 |
| | Victoria Manor Hotel) | |
| 10 July 2025 | Gqeberha – (Radisson Blu | 10:00 – 15:00 |
| | Hotel) | |

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| 14 July 2025 | East London – (To be | 09:00 – 14:00 |
|--------------|-------------------------|---------------|
| | confirmed) | |
| 16 July 2025 | Kokstad – (To be | 09:00 - 14:00 |
| | confirmed) | |
| 17 July 2025 | Ugie- (To be confirmed) | 09:00 - 14:00 |
| | | |

For media confirmations, contact Thandile Ngcume on 082 659 1422/ ngcumet@dws.gov.za or Lameki Jumba on 082907 9713/ jumbal@dws.gov.za

Issued by the Department of Water & Sanitation

For more information, contact DWS Spokesperson Wisane Mavasa on 060 561 8935 or mayasaw@dws.gov.za

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